2010 Earthquakes in Haiti and Chile
NJ Response

Relief and Recovery Assistance Guide for
NJ Residents & Relatives Who Want to Give Help and Get Help

Updated March 4, 2010

To provide updated information or to subscribe e-mail
info@nj211.org

Download the latest edition of this guide at www.nj211.org
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I. GETTING STARTED

The purpose of this Assistance Guide is to provide New Jersey residents with a credible resource to give or get help for those affected by the recent earthquakes in Haiti and Chile both in NJ and abroad. The Guide will be updated regularly as new resources and services become available. Check back often to see the latest information at www.nj211.org.

The Guide lists information on many programs and agencies. It begins with information that is generic and therefore suitable in response to either event. Following this generic information you will find separate sections devoted to event-specific information and resources. In each section we begin with a description of the programs and services that are available through the federal and state government and continue with listings of local resources. Contact information and links are provided as well. The Guide can be translated into many different languages by clicking on the appropriate language in the translation tool at the top of the Web page and then opening the Guide. We are attempting to translate the Guide into Creole and will post a copy as soon as it is available.

You are encouraged to dial “2-1-1” 24 hours a day, seven days a week if you need help in understanding and finding available assistance services. Language translation and TTY services are offered to any caller. You can also visit www.nj211.org to review the Latest News for You section, search the database of services in your local community, or chat live with an experienced community resource specialist. 2-1-1 will help identify with you the best local resources to fit your individual needs during times of distress or for life’s everyday concerns.

Emotional support for people affected by disasters or other overwhelming events is available by calling New Jersey Mental Health Cares’ Disaster Mental Health Helpline (877) 294-HELP (4357), where experienced crisis counselors can be reached. To assist callers who are deaf or who have a hearing impairment a TTY line is also available at (877) 294-4356.

FEMA ASSISTANCE PROGRAMS

Since both disasters occurred outside of the US, there are no current FEMA programs available to help offset the costs associated with helping relatives who live in either Haiti or Chile. The FEMA Web site [http://www.fema.gov/index.shtm] is a good source for current information about the events and what is being done to help those affected.

STATE ASSISTANCE

The New Jersey Department of Human Services (DHS) Office of Refugee and Immigrant Services is the lead agency for repatriation, refugee services and emergency sheltering with assistance from the New Jersey Office of Emergency Management and the Department of Health and Senior Services.
II. TO GIVE HELP

Material Donations

At this time NJVOAD (Voluntary Organizations Active in Disasters) members are not collecting or accepting in-kind donations. The best way for individuals to assist the people of Haiti or Chile is to make a financial donation to one of the Voluntary Organizations currently working in those countries. Monetary donations allow Voluntary Organizations to respond quickly to the recovery efforts and provide direct financial assistance to disaster survivors.

Monetary Donations

There are many organizations that have come forward to assist the people of Haiti and Chile in their time of need. Below you will find a listing of some that have come to the attention of NJ 2-1-1, but this is by no means an exhaustive list. You can help the people of these earthquake stricken countries by working through these organizations or others you may know of:

Adventist Community Services - ADRA (Adventist Development and Relief Agency International) is already on the ground in Haiti. Money is the best thing you can send. They are receiving shipments of food, water and medicine which are the most urgent items needed at this point. Should anyone want to send money, please send it to: The New Jersey Conference of Seventh-day Adventists, 2160 Brunswick Ave. Trenton, NJ 08648-4489. Questions can be directed to their office Monday - Thursday at 609-392-7131.

American Red Cross - You can help the victims of countless crises around the world each year by making a financial gift to the American Red Cross International Response Fund, which will provide immediate relief and long-term support through supplies, technical assistance and other support to help those in need. Donations to the International Response Fund can be sent to: The American Red Cross, P.O. Box 37243, Washington, D.C. 20013, or made by phone at 1-800-REDCROSS or 1-800-257-7575 (Spanish) or online. [http://www.redcross.org] For specific information on the organization's relief efforts in Chile and Haiti, please go to www.redcross.org.

At this time the American Red Cross is not accepting in-kind donations. Learn why here. [http://www.nj211.org/images/ARCUnsolicitedDonors.pdf] The organization is not accepting volunteers to travel to either location at this time. If you would like to volunteer for the American Red Cross, please contact your local chapter. [http://www.redcross.org]

AmeriCares has been providing humanitarian aid to Haiti since 1984, partnering with local health care organizations throughout the country. They are actively involved in relief efforts in Haiti and are sending a rapid response team to help provide disaster relief in Chile as well. To learn more about this organization or make a donation click here. [http://www.americares.org/]

Catholic Relief Services (CRS) currently has a compound on the ground in Port-au-Prince with over 300 staff. CRS is involved in providing food and water (to over 500,000 people so far), operating primary health centers in and around the capital, distributing hygiene and emergency shelter kits, staffing three operating rooms in a hospital in the capital, offering counseling for staff who are both victims of the earthquake and service providers, providing assistance with other NGO’s to prevent human trafficking and for the safety of women.
In response to the earthquake in Chile, CRS will be supporting the relief efforts of the local Catholic Church through Caritas Chile, the social service arm of the Catholic Church in Chile, which is responding with food and other assistance.

To get regular updates or to make a donation click here. [www.crs.org]

The Center for International Disaster Information, operated under a grant from the United States Agency for International Development's Office of Foreign Disaster Assistance and initial support from IBM, has become a valuable resource to the public, as well as US government agencies, foreign embassies and international corporations. CIDI has established a dedicated page to coordinate Haiti support. Access it here . [http://www.cidi.org/incident/haiti-10a/] and another for Chile here. [http://www.cidi.org/incident/chile-10b/]

Church World Service is now accepting financial donations and assistance in preparing hygiene and baby kits. Donations can be made online [http://www.churchworldservice.org/site/PageServer]; by phone 800-297-1516; or by mailing your contribution to Church World Service, P.O. Box 968, Elkhart, IN 46515 (please indicate Haiti Earthquake). CWS is in need of Hygiene & Baby Kits. To learn how you and/or your service organization can help CWS with the creation of these kits go to www.churchworldservice.org/kits or call 973-375-1531.

Clinton Bush Haiti Fund - Contribute to their Haiti relief effort online [http://clintonbushhaitifund.org/] or via a text message “QUAKE” to 20222 to charge a $10 donation to the Clinton Bush Haiti Fund. Learn about the William J. Clinton Foundation’s Haiti earthquake relief efforts here. [http://www.clintonfoundation.org/haitiearthquake/]

Christian Reformed World Relief Committee’s Response to the Earthquake in Haiti - CRWRC has staff, partners, and community networks on the ground in Port au Prince who are coordinating an immediate response that will include items such as food, water, and shelter. Gifts marked "Haiti Earthquake 2010" can be given online [http://www.crwrc.org/pages/crwrc.cfm]; by phone at 1-800-55-CRWRC (U.S.); or mailed to CRWRC at 2850 Kalamazoo Avenue, S.E., Grand Rapids, Michigan 49560-0600.

Because CRWRC does not have a presence in Chile to carry out its relief operations, funds will instead be channeled through Actions by Churches Together (ACT) to another Christian organization. ACT is a global alliance of churches and related agencies who work to save lives and restore communities following disaster. CRWRC is a member of this organization. In the case of the Chile earthquake, ACT members have established an Inter-Church Emergency Committee to create a response that is coordinated and reaches the worst affected communities. CRWRC’s donations will likely be used by ACT members, the Evangelical Lutheran Church and Church World Service, for emergency supplies such as food and hygiene kits. Online donations may be made here. [https://secure3.convio.net/crcna/site/Donation2?idb=271141037&df_id=2380&df2380.donation=form1&JServSessionId=004=1mbfltyg01.app305b]

Direct Relief International has offered assistance to Chilean authorities, emergency relief organizations, and U.S.-based partners working in Chile. In Haiti they are committing $1.2 million in cash for disability programs to be used to support prosthetics, orthotics, and mobility devices for quake survivors. To support this organization call 1-800-676-1638 or make an online donation. [https://secure2.convio.net/dri/site/Donation2?df_id=1593451692&1170.donation=1170&donation=form1&df_id=1170] Learn more. [http://www.directrelief.org/]

Doctors Without Borders is another organization with an already-established track record in Haiti. They are assessing needs in Chile as well. Doctors Without Borders, USA (DWB-USA) was founded in 1990 in
New York City to raise funds, create awareness, recruit field staff, and advocate with the United Nations and US government on humanitarian concerns. Doctors Without Borders/Médecins Sans Frontières (MSF) is an international medical humanitarian organization that provides aid in nearly 60 countries to people whose survival is threatened by violence, neglect, or catastrophe, primarily due to armed conflict, epidemics, malnutrition, exclusion from health care, or natural disasters. In 2007, MSF-USA raised $152.1 million and sent 200 aid workers to work overseas. Learn more here. [http://www.doctorswithoutborders.org/index.cfm]

ELCA Disaster Response in Haiti - While many humanitarian organizations are unable to get aid into Haiti, ELCA Disaster Response partners are already on the ground assisting survivors. Your help is needed now to bring immediate relief and continued hope for the people of Haiti. One hundred percent of your gifts designated to Haiti will be used in this vital response effort. Donate online [https://community.elca.org/NetCommunity/SSLPage.aspx?pid=538]; by mail to ELCA Disaster Response, 39330 Treasury Center, Chicago, IL 60694-9300, (write "Haiti Earthquake Relief" on your check's memo line); or by phone at 800-638-3522.

Episcopal Relief & Development is a humanitarian agency that helps communities rebuild after disasters and empowers people by offering lasting solutions that fight poverty and disease worldwide. Contributions to Episcopal Relief & Development's "Haiti Fund" will provide assistance in the aftermath of the earthquake in Haiti. Episcopal Relief & Development is working with partners in Port-au-Prince and other affected areas in the country to meet immediate needs such as food, water, shelter and medical care. The agency is assessing needs and developing plans for a long-term recovery program. They are currently assessing needs in Chile to determine how they might best assist with relief efforts in that country. To make a contribution, visit their Web site [https://www.er-d.org/donate-select.php] or call 1.800.334.7626, ext. 5129. Checks can be mailed to Episcopal Relief & Development, PO Box 7058 Merrifield, VA 22116-7058. To learn more about current relief and recovery activities, click here [http://www.er-d.org/HaitiCrisis].

Habitat for Humanity has worked in Haiti for 26 years and is aiding the recovery process by providing emergency shelter kits, helping with debris removal from home sites and providing transitional shelter, new home construction and home repairs. Habitat is increasing its program in Haiti to also help people learn construction skills, which provide on-the-job house construction training that creates additional employment opportunities for those in need of work. Habitat for Humanity Chile has provided more than 3,500 families with adequate housing since 1998 and has extensive training in working in disaster recovery. To support their efforts and learn more visit their Web site. [http://www.habitat.org/]

Operation USA helps communities alleviate the effects of disasters, disease and endemic poverty throughout the world by providing privately-funded relief, reconstruction and development aid. They provide material and financial assistance to grassroots organizations and are actively involved in relief efforts in Haiti and Chile. To support their ongoing efforts make a donation by phone at 1.800.678.7255 or, by check made out to Operation USA, 3617 Hayden Ave, Suite A, Culver City, CA 90232 or online. [https://donate.opusa.org/?] Corporate donations of bulk quantities of disaster-appropriate supplies are also being requested. Learn more about Operation USA [http://www.opusa.org/]

OXFAM America - has an established worldwide network of partners and is working with them to provide emergency assistance in Haiti and Chile. Learn more or donate to this organization here. [http://www.oxfamamerica.org/]

The Salvation Army - DONATIONS TO RELIEF WORK IN HAITI AND CHILE- The best way to help the people of Chile and Haiti is to donate money. Give Online [http://www.salvationarmyusa.org/usn/www_usn_2.nsf]; by phone by calling 1-800-SAL-ARMY (1-800-725-2769); or by mail to: The Salvation Army World Service Office International Disaster Relief Fund, PO Box
630728, Baltimore, MD 21263-0728 (Designate checks and money orders to "Haiti Earthquake" or "Chile Earthquake") For the latest updates on The Salvation Army's response to these disasters, please visit their blog. [http://blog.salvationarmyusa.org/]

**Tzu Chi Foundation** is focused on responding to the Haiti earthquake as they simultaneously assess the situation in Chile. All of their related relief efforts may be found on their Web site. [http://www.us.tzuchi.org/usa/home.nsf/home/index?OpenDocument]

**UMCOR (United Methodist Church)** is responding to the earthquakes in Haiti and Chile. Learn more about their initiatives and make a donation here. [http://new.gbgm-umc.org/umcor/]

**UNICEF** staff are ready to deliver disaster relief to the children and families affected by the earthquakes in Chile and Haiti. Donations are being accepted online. [https://secure.unicefusa.org/site/Donation2?df_id=6680&6680.donation=form1] If you prefer to donate by phone, call 1.800.FOR.KIDS (1.800.367.5437).

**United Way Worldwide Disaster Fund** - Articles of clothing, food, etc. are not being requested at this time, but money is. Make a financial donation to the United Way Worldwide Disaster Fund. [https://volunteer.united-e-way.org/uwwwdisaster/donate/] Gifts to the Fund support long-term recovery efforts to rebuild lives and infrastructure devastated by disaster and to address educational, financial and health-related challenges. You can also text HAITI to 864833 (UNITED) to make a $5 donation to this Fund.

**World Vision** - is a Christian relief, development and advocacy organization dedicated to working with children, families and communities to overcome poverty and injustice. The group has been working in Chile for 30 years and has more than 100 staff on the ground. The agency has worked extensively in the south of Concepcion as well as in the capital of Santiago. Staff began distributing blankets and water containers nearly immediately following the quake. In Haiti, World Vision has established safe places for children to play and learn in refugee camps. The agency is also distributing shelter supplies to thousands of people in camps and has helped more than half a million people with food and other emergency assistance. Learn more and donate to their cause here. [http://www.wvi.org]

**Texting Donations**
You can text donations for relief from your cell phone. Listed below are some of the organizations that have established this fundraising effort. This is not an exhaustive list. In addition to your donation amount, standard text messaging fees will apply.

<table>
<thead>
<tr>
<th>Charity</th>
<th>Relief Support -Haiti Text / Mobile Number</th>
<th>Relief Support - Chile Text / Mobile Number</th>
<th>Amount charged to your cell phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clinton Bush Haiti Fund</td>
<td>Text QUAKE to 20222</td>
<td></td>
<td>$10 donation</td>
</tr>
<tr>
<td>Direct Relief International</td>
<td>Text GIVE10 to 20222</td>
<td></td>
<td>$10 donation</td>
</tr>
<tr>
<td>Habitat for Humanity</td>
<td></td>
<td>Text CHILE to 25383</td>
<td>$10 donation</td>
</tr>
<tr>
<td>Int'l Medical Corps:</td>
<td>Text HAITI to 85944</td>
<td></td>
<td>$10 donation</td>
</tr>
<tr>
<td>Red Cross</td>
<td>Text HAITI to 90999</td>
<td>Text CHILE to 90999</td>
<td>$10 donation</td>
</tr>
<tr>
<td>Salvation Army</td>
<td>Text HAITI to 52000</td>
<td>Text CHILE to 52000</td>
<td>$10 donation</td>
</tr>
<tr>
<td>Organization</td>
<td>Text Message</td>
<td>Donation Amount</td>
<td></td>
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<td></td>
</tr>
<tr>
<td>ShelterBoxes USA</td>
<td>SUPPORT SHELTER to 20222</td>
<td>$5 donation</td>
<td></td>
</tr>
<tr>
<td>Unicef</td>
<td>YOUTH to 20222</td>
<td>$10 donation</td>
<td></td>
</tr>
<tr>
<td>United Way</td>
<td>HAITI to 864833, CHILE to 864833</td>
<td>$10 donation</td>
<td></td>
</tr>
<tr>
<td>World Vision</td>
<td>CHILE to 20222</td>
<td>$10 donation</td>
<td></td>
</tr>
<tr>
<td>Yéle Haiti:</td>
<td>YELE to 501501</td>
<td>$5 donation</td>
<td></td>
</tr>
</tbody>
</table>

**Donating Reward Points**

A number of hotels are also making it possible for people to donate their rewards points to the Red Cross.

**Hilton Honors** has partnered with the International Federation of Red Cross and Red Crescent Societies. For every 10,000 Honors points, they’ll donate $25.

With **Starwood Hotels**, donating 4,000 points is the equivalent to a $50 donation, 8,000 points is $100, 12,000 points is $150, and 16,000 points is $200.

With **Marriott Hotels**, giving 18,000 points is the same as a $50 donation, 33,000 points is $100, 60,000 points is $250, and 180,000 points is $1,000.

**Choice Hotels** loyalty program members can donate their points to a variety of charities, including the Red Cross.

**Volunteer Opportunities**

**Doctors Needed for Relief and Recovery Efforts**

The U.S. Department of Health and Human Services is requesting physicians of specific specialties to deploy with the National Disaster Medical Assistance teams to Haiti. The need is for trauma surgeons, orthopedists, anesthesiologists, and others with experience in treating crush injuries. Volunteers must be able to serve for at least 2 weeks, and be willing to live and work in spartan conditions.

Preference will be given to physicians who know how to speak Creole or French, and to those currently credentialed through the Medical Reserve Corps in their home state, or the ESAR-VHP program (Emergency Services Advanced Registration of Volunteer Health Personnel).

These volunteers will need to be credentialed as temporary federal employees and will need to be able to provide credentialing paperwork as soon as asked. Credentialing normally takes about a week. Volunteers with these clinical skills should contact Michala Koch at Michala.Koch@hhs.gov. Not everyone who wishes to help will necessarily be deployed, and those without the requisite skills may not receive a direct response.

For medical professionals wishing to help in this way in future relief efforts, please take a few minutes to learn about the Medical Reserve Corps, identify your local unit, and register to become part of the corps. To do so, visit the [Medical Reserve Corps Web site](http://www.medicalreservecorps.gov/HomePage). This is
the channel through which medical volunteers are deployed immediately following an event, and only those registered beforehand are likely to be deployed as soon as response efforts are underway.

**USAID, the U.S. Agency for International Development**, has created a [Web site](http://www.usaid.gov/haiti/) to direct those interested in supporting the response and recovery operation in Haiti. The site provides three portals:

- a portal for you to give a monetary donation which will be directed to the Clinton-Bush Foundation
- a portal for you to register an in-kind donation of goods, which is viewable by non-government organizations (NGOs) that may have a need for such goods
- a portal that allows unaffiliated/spontaneous volunteers interested in volunteering to register their interest

NGOs will have access the volunteer portal to match their needs with the registered individuals in the system. It is important to note that NGOs are reporting that their capacity to absorb additional volunteers is limited and as a result, individuals' generous offers to support relief and recovery efforts are greatly appreciated however may go unneeded.

To learn about the organization’s relief efforts in Chile, click [here](http://www.usaid.gov/helpchile/).

**The Center for International Disaster Information** has created a database where you can register your willingness to donate particular goods or services. The information that you provide will be passed along to established relief organizations if they are in need of the service or goods you are offering. Register [here](http://dex.cidi.org/). No information about travel to Chile has been posted to date.

**Things You Should Know Before You Travel:** The Centers for Disease Control and Prevention posted a page to their Web site providing detailed guidance for those who are intending to join the ranks of relief workers in Haiti. It includes information about the vaccines you will need, insect-borne and infectious diseases that are common in the area; and a detailed description of what you must bring with you as well as information on how to protect your health while you are in the country and upon returning home. You may access it [here](http://wwwnc.cdc.gov/travel/content/news-announcements/relief-workers-haiti.aspx).

**Hesperian Publications Offers Translated Medical Guides**

Hesperian is a non-profit publisher of books and newsletters for community-based health care. Simply written and heavily illustrated, Hesperian books are designed so that people with little formal education can understand, apply and share health information. Developed collaboratively with health workers and community members from around the world, Hesperian books and newsletters address the underlying social, political, and economic causes of poor health and suggest ways groups can organize to improve health conditions in their communities.

In response to the earthquake in Haiti, Hesperian has launched a [Haitian Kreyòl Health Resources](http://creole.hesperian.net) site, which includes downloads of Hesperian materials along with a *Health For All Medical Glossary in Kreyòl, French, Spanish and English*. In the weeks and months to come, the group will continue to collect Kreyòl adaptations (posters, flyers, booklets, etc.) of their materials and other key resources for Haiti, pulling together a repository of the best health information available.
State and County Based Relief Efforts

New Jersey for Haiti [http://www.nj4haiti.org/index.html] is a collection of government agencies, non-profit organizations, faith-based agencies, businesses, and citizens dedicated to providing relief and assistance in coordinating the outpouring of support that citizens of New Jersey have offered to the victims of this disaster. United Way of Greater Union County is working with partners to arrange drives for needed supplies. To learn more about what you can do to get involved in this effort, visit the NJ4HAITI Web site. To make an online donation go here [http://uwguc.org/index.php?pr=NJ4HAITI]; or mail a check, made payable to United Way of Greater Union County - NJ4HAITI, to United Way of Greater Union County - NJ4HAITI, 33 West Grand Street, Elizabeth NJ, 07202.

The City of East Orange Haiti Relief Fund was recently established to assist with relief efforts. To learn more call Regina Perry at 973-266-5339 or Mr. McNeely at 973-266-5447.

The Haitian Foundation of New Jersey – All donations will provide emergency relief to people affected in the outlying communities. Send donations by mail to PO Box 2030, Willingboro, NJ 08046 Memo: Earthquake Fund. Learn more at their Web site.

Paterson Haiti Relief Coalition was created to aid in the recovery of Haiti. All Paterson businesses and residents who would like to donate should send checks made out to United Way of Passaic County/Haiti Relief. 100% of contributions to the fund will go to agencies providing immediate disaster relief and long-term recovery assistance in Haiti. United Way of Passaic County is donating administrative and financial management services to the fund. The mailing address is: 20 Mill Street Paterson, NJ 07501. For online donations please click here http://www.unitedwaypassaic.org/index.php?pr=Online_Giving.
III. TO GET EMOTIONAL HELP

Organizations to Turn to for Support

During this time of sadness, fear and anxiety, there are many resources of emotional support available. If you or someone you know is experiencing distress or feeling overwhelmed by painful emotions related to these earthquakes, experienced crisis counselors can be reached at New Jersey MentalHealthCares' Disaster Mental Health Helpline, toll free at (877) 294-HELP (4357). A TTY line is also available at (877) 294-4356.

Following is information about emotional support that is available to anyone who has been affected by these catastrophic events. For resources specific to the earthquake in Chile see Section *. For resources specific to the earthquake in Haiti see Section *.

The National Child Traumatic Stress Network is a unique collaboration of academic and community-based service centers whose mission is to raise the standard of care and increase access to services for traumatized children and their families across the United States. Combining knowledge of child development, expertise in the full range of child traumatic experiences, and attention to cultural perspectives, the NCTSN serves as a national resource for developing and disseminating evidence-based interventions, trauma-informed services, and public and professional education. Visit their Web site [http://www.nctsn.org/nccts/nav.do?pid=typ_nd_earth_recovery&disasterType=earth&navPid=typ_nd_earth_desc] to access fact sheets pertaining to how best to assist children dealing with trauma and loss.

East Orange General Hospital Provides Crisis Intervention Services
For any crisis issues that need immediate response, consumers may go to East Orange General Hospital's Crisis Intervention Unit or call 973-266-4480.

Grief or Support Counseling is available at 240 Central Ave - 5th Floor in East Orange. Consumers should feel free to call Vernestine Butler at 973-414-6827 and an appointment will be scheduled for a time that will work for the individual in need.

Family Services of Morris County (FSMC) Provides Crisis Counseling
FSMC social workers Pat O'Dell, LCSW and Tammy Rosenthal, LCSW, Director, Child and Adolescent Services are part of a county-wide response team ready to help families in need. Both received New Jersey Disaster Response Crisis Counselor (NJDRCC) certification as Disaster Response Crisis Counselors for Morris County. If you know of any families needing help coping, please encourage them to contact Morris County's response coordinator Laurie Becker, at 973-285-6852 or LBecker@co.morris.nj.us.

Reference Material that May Help

Links to printed materials on coping with crisis, for caregivers, teachers, and organizations follow. Please feel free to print and distribute these brochures and fact sheets, for you and your family, school, church, community or organization.

Coping with the Emotional Impact of Disasters - English (pdf),
Repons Emosyonèl A Katastwòf Haitian Creole Final.pdf - by the DHS/DMHS Disaster & Terrorism Branch
**Be Red Cross Ready: Taking Care of Your Emotional Health after a Disaster**
*(English pdf)*
**Be Red Cross Ready: Taking Care of Your Emotional Health after a Disaster**
*(Creole pdf)*

**Helping Children Cope with Disasters** *(Creole pdf)*

**Be Red Cross Ready: General Disaster Preparedness** *(Creole pdf)*
[http://www.nj211.org/images/HAITIBeRedCrossReadyCreole.pdf]

**Earthquake Safety/Preparedness** *(Creole version)* by the Red Cross

**When Disaster Strikes... How to Donate or Volunteer Successfully!** *(pdf)*

<table>
<thead>
<tr>
<th>Role</th>
<th>Resource</th>
</tr>
</thead>
<tbody>
<tr>
<td>Caregivers</td>
<td>Guidelines for Children Who Have Lost a Loved One <em>(pdf)</em></td>
</tr>
<tr>
<td>Teachers</td>
<td>Guidelines for Children Who Have Lost a Loved One <em>(pdf)</em></td>
</tr>
<tr>
<td>Teachers</td>
<td>Talking to Children About the Earthquake <em>(pdf)</em></td>
</tr>
<tr>
<td>Parents</td>
<td>Talking to Children About the Earthquake <em>(pdf)</em></td>
</tr>
<tr>
<td>Parents</td>
<td>Tips on Media Coverage of the Earthquake <em>(pdf)</em></td>
</tr>
</tbody>
</table>

**Resources from the National Association of State Mental Health Program Directors (NASMHPD) and the Center for the Study of Traumatic Stress**

- Disaster-Related Deaths and Infection: Truth, Myth, or In-Between
- Disaster-Related Death: Managing Concerns about the Dead or Missing
- Disasters and Poverty: Natural Disasters Disproportionately Affect the World's Poor
- Managing a Workplace or an Organization after a Disaster

**Power Outage Information** *(Creole version)* by the Red Cross

**Haiti - Facts Important to Disaster Response and Recovery**
Tip Sheet on Haitian Culture *(pdf)*
IV. TO GET HELP IN RESPONSE TO THE EARTHQUAKE IN CHILE

Information on a Loved One in Chile

If you are concerned about a U.S. citizen in the affected area and have not been able to reach that person, you can contact the Chile Task Force by email at ChileEarthquake@state.gov or by calling 1-888-407-4747.

FamilyLinks from the American Red Cross - Through the International Committee of the Red Cross, a family linking Web site has been established here, http://www.icrc.org/familylinks. It is available in multiple languages. The information given on the Web site is not confidential and can be viewed by anyone. The majority of postings on the FamilyLinks Web site are from people who are searching for loved ones.

INSTRUCTIONS FOR USING THE FAMILYLINKS WEB SITE – First search The List. Try various spellings of the name. If your relative is not on the list, click on "Register Your Relative". Family members should search the List regularly to see if their loved one has registered. If there are multiple search results, multiple people may be seeking the same individual and could have extra information.

Help is Available from the U.S. State Department

To Ask For or Provide Information About U.S. Citizens in Chile:
E-mail the Task Force at ChileEarthquake@state.gov OR
From the U.S. or Canada, call 888-407-4747 (Other countries, call 202-501-4444)

When contacting any of the numbers or using the e-mails above, please include the following information:
1) The full name, date of birth and passport information (if known) of the persons in Chile you are trying to contact.
2) Their contact information in Chile; telephone numbers, e-mail address, hotel name or address (if known)
3) Your name and contact information, and your relationship to the person in Chile (parent, spouse, friend etc.)
4) Any special or emergency circumstances.

For All Nationalities and Locations: The U.S. State Department has launched a new tool called "Person Finder," to enable people to find and share information on missing loved ones in Chile. The tool can be found here, [http://www.state.gov/p/wha/ci/ci/earthquake/index.htm] In addition to helping people find their loved ones, this tool will make the data accessible to other governments and private organizations in an easily manageable and accessible format.

For more information about what is being done by the US State Department, visit the State Department's Chile Earthquake Web site, [http://www.state.gov/p/wha/ci/ci/earthquake/index.htm]
V. TO GET HELP IN RESPONSE TO THE EARTHQUAKE IN HAITI

Information and Referral

The New Jersey Haitian Family Resource Center is now open. This multi-agency resource center will provide a variety of vital services to New Jersey's Haitian community affected by the recent earthquake. Creole speaking staff is available to help you find solutions to the challenges you may be facing as a result of this catastrophic event. The Center is located in the lower level of Union County College's Sidney Lessner Building at 12 West Jersey Street, in Elizabeth, NJ. It will be open weekdays from 10 a.m. to 6 p.m. and on Saturdays from 10 a.m. to 4 p.m. Learn more about all of the services they provide in the portion of this section of the Guide devoted to resources for NJ families who are bringing relatives from Haiti to New Jersey.

If you are unable to go to the NJ Haitian Family Resource Center, call 2-1-1 and our resource specialists will do their best to help you find the answers to your questions.

Information on a Loved One in Haiti

FamilyLinks from the American Red Cross - Through the International Committee of the Red Cross, a family linking Web site has been established here, http://www.icrc.org/familylinks. It is available in multiple languages. The information given on the Web site is not confidential and can be viewed by anyone. The majority of postings on the FamilyLinks Web site are from people who are searching for loved ones.

INSTRUCTIONS FOR USING THE FAMILYLINKS WEB SITE – First search The List. Try various spellings of the name. If your relative is not on the list, click on "Register Your Relative". Family members should search the List regularly to see if their loved one has registered. If there are multiple search results, multiple people may be seeking the same individual and could have extra information.

The State Department has several resources for inquiring about the welfare and whereabouts of friends and family in Haiti:

To Ask For or Provide Information About U.S. Citizens in Haiti:
E-mail the Task Force at Haiti-Earthquake@state.gov OR
From the U.S. or Canada, call 888-407-4747 (Other countries, call 202-501-4444)

For U.S. Citizens in Haiti Seeking Assistance or Reporting Their Status/Whereabouts:
E-mail the Embassy at ACSPaP@state.gov OR
Call the Embassy's Consular Task Force at 509-2229-8942, 509-2229-8089, 509-2229-8322, or 509-2229-8672

When contacting any of the numbers or using the e-mails above, please include the following information:

5) The full name, date of birth and passport information (if known) of the persons in Haiti you are trying to contact.
6) Their contact information in Haiti; telephone numbers, e-mail address, hotel name or address (if known)
7) Your name and contact information, and your relationship to the person in Haiti (parent, spouse, friend etc.)
8) Any special or emergency circumstances.
For All Nationalities and Locations: The U.S. State Department has launched a new tool called "Person Finder," to enable people to find and share information on missing loved ones in Haiti. The tool can be found here. In addition to helping people find their loved ones, this tool will make the data accessible to other governments and private organizations in an easily manageable and accessible format.

For more information about locating friends and family members, visit the State Department's Haiti Earthquake Web site.

Announcements in Creole from the US Embassy in Haiti

- 17 janvye 2010 - Joint Communiqué of Haitian, U.S. Governments (Creole)
- 17 janvye 2010 - Secretary Clinton’s Interview on ABC Network (Creole)
- 15 janvye 2010 - Temporary Protection Status for Haitians in U.S. (Creole)
- 15 janvye 2010 - Sal Resepsyon Diplomatik
- 14 janvye 2010 - Pawòl Prezidan An Sou Efò Kap Fè Pou Rekiperasyon Ann Ayiti
- Biyogafi - Kenneth H. Merten, Anbasadè peyi Etazini nan peyi Dayiti

Public Service Announcements (in Creole)

- Text Message Alert - 01/18/10 (audio) (transcript)
- Ambassador Joseph - 30 seconds (audio) (transcript)
- Ambassador Joseph - 52 seconds (audio) (transcript)
- Ambassador Joseph - 143 seconds (audio) (transcript)

For Haitian Residents Currently in NJ

"Temporary Protected Status" Information for Haitian's Living in the U.S.

The Secretary of Homeland Security has announced the designation of Temporary Protected Status (TPS) for Haitian nationals who were in the United States as of January 12, 2010. This is a historic disaster, and TPS will allow eligible Haitian nationals who are currently in the United States to continue living and working in our country for the next 18 months (until July 22, 2011.) This designation is part of the Administration's continuing efforts to support Haiti's recovery, and will protect Haitians who would otherwise be endangered by returning home. It is important to note that TPS will apply only to those individuals who were in the United States as of January 12, 2010. Those who attempt to travel to the United States after January 12, 2010 will not be eligible for TPS and will be repatriated. Haitians in the U.S. who are eligible to apply for TPS should click here to find helpful information.

You are eligible to apply for Temporary Protected Status if:
• You are a citizen/national of Haiti, or have no nationality but last resided in Haiti
• You have resided in the US since or before January 12, 2010 AND
• You have been physically present in the US since January 21, 2010

You may not be eligible if you have certain criminal convictions.

You must apply for TPS and submit the appropriate forms and documentation by July 20, 2010. The total filing fees are $470, but you may request a waiver with evidence that you are unable to pay the fee. It is advised that you get legal advice before filing your application for TPS. Beware of notaries public. They are not qualified to give you immigration advice or prepare your TPS application.

Legal Services Available as you Apply for TPS

If you are unable to afford services call Legal Services of New Jersey's hotline at 1-888-576-5529, Monday through Friday from 8:00 AM to 5:30 PM. State that you are calling about Haitian TPS. Interpreters are available for Creole, French and other languages. Legal Services of New Jersey is a statewide, non-profit organization that provides free legal advice in civil matters and, in certain cases, free representation to low-income New Jersey residents. If you qualify for their services, they may be able to represent you in your TPS application at no cost to you. Learn more from their informational flyer. [http://www.nj211.org/images/LSNJ%20Haitian%20TPS%20flyer%202-4-10.pdf] Find a county-by-county office listing of Legal Services of New Jersey in the Section of this Guide entitled “Local Organization Listings.”

Helpful Tip Sheets for those Seeking Temporary Protected Status

• USCIS: Registration Begins for Temporary Protected Status to Haiti [http://www.state.nj.us/humanservices/emergency/USCISUpdate_TPS_HaitiRegis21Jan10.doc]
• Haitian Relief Measures - Questions and Answers [http://www.state.nj.us/humanservices/emergency/RemedialReliefHaitiFAQsFINAL.DOC]
• Temporary Protected Status for Haiti - Questions and Answers [http://www.state.nj.us/humanservices/emergency/TPS_FAQsFINAL_PreFRN.DOC]
• Tips for Filing Form I-821, Application for Temporary Protected Status [http://www.state.nj.us/humanservices/emergency/HaitiFilingTips_Website_preFRN.DOC]

For NJ Residents Interested in Bringing Relatives to NJ

New Jersey Haitian Family Resource Center
Was Created to Help You

The New Jersey Haitian Family Resource Center is open at Union County College, Sidney Lessner Building, Lower Level, 12 W. Jersey St, Elizabeth, NJ.

Hours of Operation: Monday - Friday - 10:00 AM to 6:00 PM Saturday - 10:00 AM to 4:00 PM

The New Jersey Haitian Family Resource Center is available to assist:
• Family members of Haitian residents who need help coping with the tragedy
• Family members of Haitian residents who need assistance in learning about the services available for relatives who are coming to the US
• Haitians who have come to the US as a result of the earthquake

The purpose of the Family Resource Center will be to provide a common area with Creole speaking staff to explain what services are available to Haitian refugees and family members living in NJ and to help with applying for those services. Types of services that will be available at the Family Resource Center include:

• Immigration Services
• Health Care, including referrals for long term medical needs
• School enrollment and immunization requirements
• Mental health and spiritual care services for refugees and family members
• Legal services to address immigration status and associated issues
• Information for the elderly, the disabled or other special needs populations
• Food & Clothing Resources
• Utility Assistance
• Housing Options

Transportation to the Family Resource Center

Bus and Rail lines into Elizabeth include:

Bus:  NYPA 111,112,113,115
      Newark 24,40,59,62
      Local 26,52,56,57,58

Rail:  North Jersey Coast & North East Corridor
       Elizabeth Station
       North Elizabeth Station

To find transportation from your address go to NJ Transit trip planner at

Adoption Information

US citizens with pending adoption cases in Haiti should send detailed information about their cases to haitianadoptions@dhs.gov for assistance. All others interested in adoption should contact an established adoption agency to discuss the options currently available.

Clothing

The Family Resource Center in Elizabeth will have clothing resources available through the Salvation Army. If you are in another part of the state, dial 2-1-1 for suggestions on the closest gently used clothing shops in your area or visit one of the Salvation Army Family Thrift Stores listed below.

<table>
<thead>
<tr>
<th>Salvation Army Family Thrift Stores</th>
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<tbody>
<tr>
<td><strong>Asbury Park</strong></td>
</tr>
<tr>
<td>821 Main Street</td>
</tr>
<tr>
<td>Asbury Park, New Jersey 07712</td>
</tr>
<tr>
<td>Cross streets: Main Street &amp; 1st Avenue</td>
</tr>
<tr>
<td>Phone: 732-775-8633</td>
</tr>
<tr>
<td>Hours: Mon - Sat. 8:30 to 5:00</td>
</tr>
<tr>
<td><strong>Newark</strong></td>
</tr>
<tr>
<td>526 Broadway</td>
</tr>
<tr>
<td>Newark, New Jersey 07104</td>
</tr>
<tr>
<td>Cross streets: Chester Street</td>
</tr>
<tr>
<td>Phone: 973-482-9282</td>
</tr>
<tr>
<td>Hours: Mon - Sat. 8:30 - 4:30</td>
</tr>
<tr>
<td>Location</td>
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<tr>
<td>Atlantic City</td>
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<td>North Bergen</td>
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<td>Dover</td>
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<td>Passaic</td>
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<td>Elizabeth</td>
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<td>Paterson</td>
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<td>Englewood</td>
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<td>Pompton Lakes</td>
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<td>Green Brook</td>
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<td>Trenton</td>
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<td>Irvington</td>
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<td>Trenton</td>
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<tr>
<td>Trenton</td>
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<tr>
<td>Jersey City</td>
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<tr>
<td>Union City</td>
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</tbody>
</table>
Emergency Documentation
No information is currently available.

Emergency Financial Assistance
Individuals and families will need to plan to use their own resources and financial reserves to help relatives coming to the US from Haiti. NJ residents who are housing relatives from Haiti may find help with utility assistance, temporary rental assistance, and emergency financial assistance through the resources listed in this Guide; in the Latest News for You section of the NJ 2-1-1 Web site; or by calling 2-1-1. These resources are very limited and may only be available in certain areas of the state at any one time. You may also want to consider visiting www.njhelps.org to self screen for 28+ programs in NJ, including food stamps; family care; child care assistance and much more. You must be a resident of NJ in order to apply.

To help offset the living costs, all Haitians arriving after January 12, are encouraged to visit the Family Resource Center in Elizabeth or to visit the local Board of Social Services as the immigration status of the visiting Haitian will determine eligibility for temporary assistance. Temporary assistance might include cash payments; temporary shelter; transportation, including but not limited to transportation from the arrival site to an interim site, and from the arrival site to a final destination selected by the repatriate; medical care, including counseling; and other goods and services necessary for the health or welfare of repatriates following entry to the U.S., such as clothing, telephone access, childcare, etc.

Employment
The ability to gain employment in NJ is determined by the immigration status of the individual. The Family Resource Center has representatives from the Union County One Stop Career Center available to discuss employment, job seeking training, placement services and English as a Second Language classes that may be available based on immigration status. For a list of One Stop Career Centers in other parts of NJ, visit http://lwd.dol.state.nj.us/labor/wnipin/findjob/onestop/services.html.

Food
Food pantries and soup kitchens can be found in every county in our state. If you are finding it difficult to feed your family, locate a food resource in your community at www.endhunger nj.org. If your family size has grown, you and your family may also be eligible for food stamps. Visit www.njhelps.org to complete a confidential questionnaire that will help you determine if you are eligible.

Housing
There are a variety of local organizations working to develop housing options but currently there are no active housing listings for Haitian refugees. If your family is looking to find a larger housing unit, The NJ Housing Resource Center provides an online resource tool for finding affordable rental properties; it can be accessed at http://www.njhousing.gov/.

Immigration Status
Understanding the legal immigration status of Haitians in NJ will be key to applying for services. The Family Resource Center has Immigration officials who can help with explaining status and assisting families with paperwork to bring relatives to the US. Immigration Status can be as a:
REPATRIATE
- U.S. citizens and their dependents relocating from Haiti to the United States.
- U.S. citizens coming from Haiti without the necessary resources to restart their lives in their selected New Jersey community may receive temporary assistance for up to 90 days after their arrival. In special circumstances, temporary assistance may be extended for up to nine additional months upon prior authorization by the Administration for Children and Families (ACF), Office of Refugee Resettlement (ORR).

MEDICAL EVACUEE
- A Haitian-national who has been transported from Haiti to the state for medical assistance. These individuals are taken to a specified hospital directly from the airport. Many have been granted either Humanitarian Parole or B2 Visas (see below).

HUMANITARIAN PAROLE
- Humanitarian Parole is an immigration status that enables the recipient to be treated the same as refugees for purposes of eligibility for public benefits, including General Assistance (GA)/Temporary Aid for Needy Families (TANF) and Medicaid. Individuals who do not qualify for GA/TANF or Medicaid would potentially be eligible for eight months of Refugee Medical Assistance and Refugee Cash Assistance. Other services may include: Youth services for school-aged children; child care; employment-related legal services; employment services; adult education; and health care.
- Haitian-nationals granted Humanitarian Parole may be referred to the Cuban/Haitian Entrant Program (CHEP). This is a federal program administered by the Department of Homeland Security that is separate from the federal Refugee Program, which is administered by the Department of Health and Human Services (DHHS).

B2 (VISITOR) VISA
- Some arriving Haitian-nationals are being granted a B2 visa; they are not eligible for any state benefits and/or services. If any Haitian-national children arrive with a B2 visa, they might be able to access public education; this will need to be reviewed by the NJ Department of Education. Individuals with B2 visas will need to rely on local community programs and organizations if needed.

Access a chart that shows Immigration status and associated potential social service benefits you may be eligible for here.
[http://www.nj211.org/images/Earthquakes/Haitian_Benefit_Chart_with_Immigration_Status.pdf]

Legal Services
Legal Services of New Jersey can assist with civil legal services for low-income people including, housing, family, consumer, public entitlements, education, employment, and health care access. Please visit www.lsnj.org or call 1-888-LSNJ-LAW (1-888-576-5529). Local offices of New Jersey legal services providers can be found in the local county resource section of this Guide.

Medical Services
The New Jersey Department of Health and Senior Services is the lead agency for medical and public health support to repatriation/refugee operations in New Jersey. DHSS is coordinating with state and local agencies for medical screening and care of incoming repatriates/refugees. They are also coordinating with the Centers for Disease Control and Prevention for public health screenings.
The Family Resource Center has a representative from the Union County Department of Health available to discuss immunizations requirements. A list of county Health offices is available at http://www.state.nj.us/health/lh/directory/lhdselectcounty.shtm.

NJ FamilyCare [http://njfamilycare.org/] provides information and an application on low- or no-cost health insurance for families 350% or below the federal poverty level.

NJ FamilyCare ADVANTAGE [http://www.horizonnjhealth.com/members/advantage.html] provides information and an application on low-cost health insurance for families above 350% of the federal poverty level.

NJ HealthLink [http://www.nj.gov/njhealthlink/] provides information about health related services with links to treatment screening services, including emergency, mental health, addiction, prescription drugs, nutrition, long-term care, insurance, financial assistance and vocational rehabilitation resources.

Pets
If a family member is interested in relocating a pet to NJ, the pet must be cleared by customs when entering the country. See http://www.customs.gov/ImageCache/cgov/content/publications/pets_2epdf/v1/pets.pdf for more information on US Customs regulations.

School Enrollment
Children arriving from Haiti may be enrolled in school by visiting school district administrative offices where the child will reside. Public schools will admit students based on their school districts policy. Individuals arriving from Haiti should receive immunizations according to the schedule on the CDC Web site at http://www.cdc.gov/vaccines/recs/schedules/default.htm. Any child attending any public or private school, child care center, nursery school, preschool or kindergarten in New Jersey must be immunized. The Family Resource Center in Elizabeth has information on immunization clinics or if you prefer you may contact your county health office at http://www.state.nj.us/health/lh/directory/lhdselectcounty.shtm.
VI. GUIDELINES FOR EFFECTIVE GIVING IN SUPPORT OF DISASTER RELIEF

Verifying the credibility of an organization

To verify the legitimacy of any organization you can check Charitable Registration Section of the NJ Attorney General’s Web site, or call 973-504-6215. Because the Web site is only updated monthly, any new charity set up for Haiti or Chile Relief and Recovery may not be posted yet. With this in mind, it is probably best to call for the most current listing.

Interested donors can also visit www.interaction.org to obtain a list of credible responding agencies for international emergencies and www.give.org to get valuable information on making informed decisions when supporting charities. In addition, donors can visit www.globalgiving.org.

Suspected Fraud

The FBI and the National Center for Disaster Fraud (NCDF) have established a telephone hotline to report suspected earthquake relief fraud. The number is (866) 720-5721. The phone line is staffed by a live operator 24 hours a day, seven days a week. You can also e-mail information directly to disaster@leo.gov. More information. [http://www.fbi.gov/pressrel/pressrel10/haiti011810.htm]

The FBI released recommendations on how consumers can protect themselves against fraudulent earthquake relief appeals. Internet users who receive appeals to donate money are urged to apply a critical eye and do their due diligence before responding to those requests. Past tragedies and natural disasters have prompted individuals with criminal intent to solicit contributions purportedly for a charitable organization and/or a good cause. Read the FBI recommended guidelines here. [http://www.fbi.gov/cyberinvest/escams.htm]

Collection Drives

Before beginning any sort of collection drive, it is important to first call a charitable agency and confirm that there is a need for the donation and that they are able to accept it. Several organizations active in disaster relief have published guidelines that offer practical advice on steps that should be taken prior to starting a collection drive or purchasing items to donate to disaster relief.

Heart to Heart International Donor Guide to Appropriate Giving
http://www.hearttoheart.org/PDF/AppGiving.pdf

MSNBC Article on disaster do-gooders can actually hinder help
http://www.msnbc.msn.com/id/34956965/ns/world_news-haiti_earthquake/

Center for International Disaster Frequently Asked Questions Sheet
http://cidi.org/media/faq.htm
New Jersey American Red Cross Chapters
American Red Cross of Central New Jersey, Princeton
ARC of Northern New Jersey, Fairfield
Burlington County Chapter, Lumberton
Camden County Chapter, Pennsauken
Colonial Crossroads Chapter, Summit
Gloucester County Chapter, Sewell
Greater Somerset County Chapter, Somerville
Jersey Coast Chapter, Tinton Falls
Millburn-Short Hills Chapter, Millburn
Montclair-Glen Ridge-Nutley Chapter, Montclair
Salem County Chapter, Carneys Point
Southern Shore Chapter, Pleasantville
Sussex County Chapter, Newton
Tri-County Chapter, Plainfield
Westfield Mountainside Chapter, Westfield

Legal Services of New Jersey

Legal Services of New Jersey can assist with civil legal services for low-income people including, housing; family; consumer; public entitlements; education; employment; and health care access. Please visit www.lsnj.org; call 1-888-LSNJ-LAW (1-888-576-5529); or your county office that is listed below.

<table>
<thead>
<tr>
<th>County</th>
<th>Name and Phone Number</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Atlantic County</td>
<td>Managing Attorney: Trinna Rodgers</td>
<td>South Jersey Legal Services Atlantic County Office (609) 348-4200</td>
</tr>
<tr>
<td>Bergen County</td>
<td>Asst. Executive Director: Anna P. Navatta</td>
<td>Northeast New Jersey Legal Services Bergen County Office (201) 487-2166</td>
</tr>
<tr>
<td>Burlington County</td>
<td>Managing Attorney: Lynne L. Devine</td>
<td>South Jersey Legal Services Burlington County Office (609) 261-1088</td>
</tr>
<tr>
<td>Camden County</td>
<td>Executive Director: Douglas E. Gershuny</td>
<td>Camden County Office Central Intake Unit: 1-800-496-4570 (856) 964-2010</td>
</tr>
<tr>
<td>Cape May County</td>
<td>Managing Attorney: Elizabeth Cunningham</td>
<td>South Jersey Legal Services Cape May County Office (609) 465-3001</td>
</tr>
<tr>
<td>Cumberland County</td>
<td>South Jersey Legal Services</td>
<td>415 W. Landis Avenue – 2nd Floor Vineland, NJ 08360</td>
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<tr>
<td>Managing Attorney: E. Jane Molt</td>
<td>Cumberland County Workers Rights Project</td>
<td>(856) 691-0494 or (800) 510-2492</td>
</tr>
<tr>
<td>Senior Attorney: Keith Talbot</td>
<td>Legal Services of New Jersey Workers Legal Rights and Farmworker Projects</td>
<td>(856) 455-0017</td>
</tr>
<tr>
<td>Essex County Executive Director: Felipe Chavana</td>
<td>Essex-Newark Legal Services</td>
<td>(973) 824-3000 or (973) 624-4500</td>
</tr>
<tr>
<td>Gloucester County Managing Attorney: Connie Sailey</td>
<td>South Jersey Legal Services Gloucester County Office</td>
<td>(856) 848-5360</td>
</tr>
<tr>
<td>Senior Attorney: Keith Talbot</td>
<td>Legal Services of New Jersey Workers Legal Rights and Farmworker Projects</td>
<td>(856) 455-0017</td>
</tr>
<tr>
<td>Hunterdon County Director: Martha Gonzalez</td>
<td>Legal Services of Northwest Jersey Hunterdon County Office</td>
<td>(908) 782-7979</td>
</tr>
<tr>
<td>Mercer County Assistant Director: Patrick N. Budd</td>
<td>Central Jersey Legal Services Mercer County Office</td>
<td>(609) 695-6249</td>
</tr>
<tr>
<td>Middlesex County Executive Director: Paul V. Mullin Deputy Director: Richard J. Bennett</td>
<td>Central Jersey Legal Services New Brunswick Office</td>
<td>(732) 249-7600</td>
</tr>
<tr>
<td>Managing Attorney: Russell Gale</td>
<td>Central Jersey Legal Services Perth Amboy Office</td>
<td>(732) 324-1613</td>
</tr>
<tr>
<td>Monmouth County Chief Executive Officer: Bill Rempel (Acting)</td>
<td>Ocean-Monmouth Legal Services Freehold Office</td>
<td>(732) 866-0020</td>
</tr>
<tr>
<td>Morris County Deputy Director: William F. Matrician</td>
<td>Legal Services of Northwest Jersey Morris County Office</td>
<td>(973) 285-6911</td>
</tr>
<tr>
<td>Ocean County Sr. Vice President and Director of Litigation: Maria LaFace</td>
<td>Ocean-Monmouth Legal Services Toms River Office</td>
<td>(732) 341-2727</td>
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<tr>
<td>County</td>
<td>Legal Services</td>
<td>Office</td>
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<td>Passaic County</td>
<td>Northeast New Jersey Legal Services</td>
<td>Passaic County Office</td>
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<td>(973) 523-2900</td>
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<tr>
<td>Managing Attorney: E. Jane Molt</td>
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<td>(856) 678-6492</td>
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<td>Somerset County</td>
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<tr>
<td>Executive Director: Diane K. Smith</td>
<td></td>
<td>(908) 231-0840</td>
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<tr>
<td>Sussex County</td>
<td>Legal Services of Northwest Jersey</td>
<td>Sussex County Office</td>
</tr>
<tr>
<td>Director: Theresa Henninger</td>
<td></td>
<td>(973) 383-7400</td>
</tr>
<tr>
<td>Union County</td>
<td>Central Jersey Legal Services</td>
<td>Union County Office</td>
</tr>
<tr>
<td>Deputy Director: Janice Chapin</td>
<td></td>
<td>(908) 354-4340</td>
</tr>
<tr>
<td>Warren County</td>
<td>Legal Services of Northwest Jersey</td>
<td>Warren County Office</td>
</tr>
</tbody>
</table>

Source: [http://www.lsnj.org/directory.htm](http://www.lsnj.org/directory.htm)
### VIII. NJ HOTLINE NUMBERS

If you are deaf or hard of hearing, please call 1-877-294-4356 TTY. To access any hotline: (voice callers use 7-1-1 NJ Relay)

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NJ 2-1-1</strong></td>
<td>New Jersey’s Community Resource Phone or Web site Guide</td>
</tr>
<tr>
<td></td>
<td>Just dial - 2-1-1</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nj211.org">http://www.nj211.org</a></td>
</tr>
<tr>
<td><strong>Addictions Hotline of NJ</strong></td>
<td>1-800-238-2333</td>
</tr>
<tr>
<td><strong>Catastrophic Illness in Children Relief Fund</strong></td>
<td>1-800-335-FUND (1-800-335-3863)</td>
</tr>
<tr>
<td><strong>Commission for the Blind &amp; Visually Impaired</strong> (CBVI) Hotline</td>
<td>1-877-685-8878</td>
</tr>
<tr>
<td><strong>Child Care Help Line</strong></td>
<td>1-800-332-9227</td>
</tr>
<tr>
<td><strong>Child Support Hotline</strong></td>
<td>1-877-NJ KIDS1 (1-877-655-4371)</td>
</tr>
<tr>
<td><strong>Disaster Mental Health</strong></td>
<td>1-877-294-HELP (1-877-294-4357)</td>
</tr>
<tr>
<td></td>
<td>1-877-294-4356 TTY TTY</td>
</tr>
<tr>
<td></td>
<td>(voice callers use 7-1-1 NJ Relay)</td>
</tr>
<tr>
<td><strong>Division of Addiction Services</strong></td>
<td>1-609-292-5760</td>
</tr>
<tr>
<td></td>
<td>1-609-292-6735 TTY</td>
</tr>
<tr>
<td><strong>Division of the Deaf and Hard of Hearing (DDHH)</strong></td>
<td>1-800-792-8339 V/TTY</td>
</tr>
<tr>
<td><strong>Division of Developmental Disabilities (DDD)</strong></td>
<td>1-800-832-9173</td>
</tr>
<tr>
<td><strong>Division of Disability Services (DDS)</strong></td>
<td>1-888-285-9036</td>
</tr>
<tr>
<td></td>
<td>1-609-292-1210 TTY</td>
</tr>
<tr>
<td><strong>Division of Family Development (DFD)</strong></td>
<td>1-800-792-9773</td>
</tr>
<tr>
<td><strong>Division of Medical Assistance and Health Services (DMAHS)</strong></td>
<td>1-800-356-1561</td>
</tr>
<tr>
<td><strong>Division of Mental Health Services (DMHS)</strong></td>
<td>1-800-382-6717</td>
</tr>
<tr>
<td><strong>Domestic Violence</strong></td>
<td>1-800-572-7233</td>
</tr>
<tr>
<td><strong>Earned Income Tax Credit (EITC)</strong></td>
<td>Federal: 1-800-929-1040</td>
</tr>
<tr>
<td></td>
<td>State: 1-888-895-8179</td>
</tr>
<tr>
<td><strong>Food Stamps</strong></td>
<td>1-800-687-9512</td>
</tr>
<tr>
<td><strong>Gambling Addiction</strong></td>
<td>1-800-GAMBLER (1-800-426-2537)</td>
</tr>
<tr>
<td><strong>Good Neighbors - Community Living for People with Disabilities</strong></td>
<td>1-877-DHS-LINE (1-877-947-5463)</td>
</tr>
<tr>
<td><strong>Health Benefits Identification (HBID) Card Unit</strong></td>
<td>Call if your plastic HBID card is lost or stolen 1-877-414-9251</td>
</tr>
<tr>
<td><strong>Kinship Navigator Program</strong></td>
<td>(raising relatives’ children) 2-1-1</td>
</tr>
<tr>
<td><strong>Low Income Home Energy Assistance (LIHEAP)</strong></td>
<td>1-800-510-3102</td>
</tr>
<tr>
<td><strong>Medicaid Fraud and Abuse Hotline</strong></td>
<td>1-888-937-2835</td>
</tr>
<tr>
<td><strong>NJ FamilyCare/Medicaid Call Center</strong></td>
<td>1-800-356-1561</td>
</tr>
</tbody>
</table>
NJ Disaster Mental Health Helpline
1-877-294-HELP
(1-877-294-4357)
1-877-294-4356 TTY
(voice callers use 7-1-1 NJ Relay)

NJ FamilyCare
1-800-701-0710
1-800-701-0720 TTY

NJ Housing Resource Center (HRC)
(for accessible, affordable housing)
1-877-428-8844
www.njhousing.gov

NJ MentalHealthCares (NJMHC)
1-866-202-HELP (4357)
TTY: 1-877-294-4356
www.njmentalhealthcares.org

NJ WorkAbility - DiscoverAbility
1-888-285-3036
(from 9:00 a.m. to 5:00 p.m. Mondays thru Fridays)

PAAD
(Pharmaceutical Assistance to the Aged & Disabled)
1-800-792-9745

PPMD
(Postpartum Mood Disorders) Hotline
1-800-328-3838

State Disability Insurance
(Dept. of Labor & Workforce Development)
1-609-292-7060
TDD – 1-609-292-8319
NJ Relay for Deaf, Hard of Hearing, or Speech-Impaired Text Telephone User
1-800-852-7899

Traumatic Brain Injury Fund
1-888-285-3036
TDD – 1-609-292-1210
(from 9:00 a.m. to 5:00 p.m. Mondays thru Fridays)

Universal Service Fund (USF)
(Helper with utility bills for low-income families and individuals)
1-866-240-1347

Work First NJ
(Welfare for Families and Individuals)
1-800-792-9773

The following Helplines and Hotlines are now part of the Department of Children and Families (DCF)

Adoption Information
1-800-99-ADOPT
(1-800-992-3678)

Child Abuse/ Neglect Hotline
(State Central Registry Hotline)
1-877-NJ ABUSE
(1-877-652-2873)

Child Behavioral Health Services
1-877-652-7624

Division of Youth and Family Services (DYFS) Action Line
1-800-331-DYFS
(1-800-331-3937)

Family Help Line
(for stressed parents)
1-800-THE KIDS
(1-800-843-5437)

Foster Care Information
1-877-NJ FOSTER
(1-877-653-6783)

Safe Haven for Infants
1-877-839-2339

Teen Pregnancy Hotline
1-800-THE KIDS
(1-800-843-5437)