

10.04.2017

Emergency Prescription Assistance Program (EPAP) due to Hurricane Maria in Puerto Rico

Beginning October 4, 2017, the Federal Department of Health and Human Services (HHS) Assistant Secretary for Preparedness and Response (ASPR) is implementing a new Emergency Prescription Assistance Program (EPAP) in response to devastation caused by Hurricane Maria in Puerto Rico.

This communication is your pharmacy's notice that the EPAP has been activated by HHS ASPR. Express Scripts administers this emergency prescription program on behalf of HHS and will immediately begin adjudicating claims for prescription drugs, vaccines, specific medical supplies and limited durable medical equipment (DME) for patients impacted by the disaster.

This program differs from the state-declared emergencies that trigger Express Scripts Refill-Too-Soon procedures for Medicare Part D sponsors and members. The EPAP is supported by HHS and intended **ONLY** for persons without insurance coverage who are impacted in the Puerto Rican ZIP code area as defined by the federally declared disaster and who present a valid prescription or refill. All prescriptions processed using EPAP are \$0 copay for the patient.

EPAP Claims Processing Information

- If an uninsured patient from the disaster area visits your pharmacy with a prescription or prescription bottle to obtain medication or replacement durable medical equipment, please have him/her call **855.793.7470**.
 - Express Scripts will immediately create an eligibility file if they qualify for EPAP.
 - Once eligibility is set up, the pharmacist can process the claim immediately.
 - Please process claims for EPAP members using the information shown below.

BIN:	003858
PCN:	A4
Rx Group:	EPAPRX1
Member ID number	SSN (if member ID unavailable)

- Claims will process as usual for members with existing pharmacy benefits coverage.

Durable Medical Equipment Claims Processing

To be eligible for DME under EPAP, the member must have a prescription from their doctor requiring the equipment. EPAP limits the DME to items listed in the following chart with the maximum dollar threshold.

DME Category	Maximum EPAP Price Allowed (Do Not Exceed)
Cane	\$70
Crutches	\$105
Walker	\$70
Wheelchair	\$700

Once the member has presented a valid prescription and has selected the corresponding DME product:

- The pharmacist or pharmacy technician should call **813.629.5637**. A credit card number will be provided over the phone to pay for the DME item at point of sale.
- The pharmacist or technician will be asked to read back the bank confirmation number to complete the credit card transaction.
- The pharmacist or technician should provide the paid DME receipt to the member as proof of purchase.

For your reference, we've included a complete list of affected ZIP codes below. If members have questions about the program, please refer them to **855.793.7470**.

Affected ZIP codes

All ZIP codes in Puerto Rico are affected.