# New Jersey August 2018 Flooding Services and Resources

# **Table of Contents**

| ANIMALS AND PETS                                      | . 1 |
|---|-----|
| CASE MANAGEMENT AND CLIENT SUPPORT                    |     |
| CLEANING UP THE DAMAGE AND MOLD REMEDIATION           |     |
| CLOTHING AND FURNITURE                                | . 2 |
| CRISIS SUPPORT AND DISASTER EMOTIONAL WELLNESS        | . 2 |
| DOCUMENTS   | . 3 |
| FINANCIAL ASSISTANCE                                  | . 3 |
| FRAUD   | . 3 |
| LEGAL SERVICES  | . 4 |
| REBUILDING AND REBUILDING STRONGER. SAFER AND GREENER | . 2 |

# **ANIMALS AND PETS**

#### **RESPONDING ORGANIZATIONS:**

Seer Farms - This NJ organization provides temporary housing of pets for affected homeowners. Email: infor@seerfarms.org

# **RESOURCES:**

<u>Helping Pets</u> – See this American Red Cross page to find tips on how to comfort and care for your pets during the recovery phase after a disaster: <a href="http://www.redcross.org/get-help/how-to-prepare-for-emergencies/pet-disaster-preparedness">http://www.redcross.org/get-help/how-to-prepare-for-emergencies/pet-disaster-preparedness</a>

<u>Pet Preparedness</u> – Check out these resources from Red Paw Emergency Relief Team on pet preparedness checklists, first aid kits and what to do in case of emergencies: http://redpawemergencyreliefteam.com/pet-preparedness/

# CASE MANAGEMENT and CLIENT SUPPORT

## **RESPONDING ORGANIZATIONS:**

American Red Cross – Provides intake and client services as well as emotional and spiritual care. Call 973-797-3300.

<u>Compass 82</u> – Provides disaster case management services to help navigate the disaster recovery process for residents affected in Brick. Call 732-569-3484.

# CLEANING UP THE DAMAGE and MOLD REMEDIATION

#### **RESPONDING ORGANIZATIONS:**

<u>Southern Baptist Disaster Relief</u> – This national organization works locally to provide clean-up, muck and gut, and mold remediation services to flood affected households. They are doing work in Passaic County. Call Elaine at 201-414-6105.

<u>World Cares Center</u> – Providing intake, clean up/muck out, emotional and spiritual care and volunteer coordination. To access services in Passaic County, call 212-563-7570.

#### **RESOURCES:**

<u>Disaster Recovery</u> – After a disaster, you have many things to consider. Is my home safe to return to? Can I safely clean and save any of my stuff? What are the possible hazards I need to be aware of? Can I rebuild stronger and safer to prepare for future disasters? Find guides, videos, resource links and even an app that can help you recover and rebuild a healthy home: <a href="http://portal.hud.gov/hudportal/HUD?src=/program">http://portal.hud.gov/hudportal/HUD?src=/program</a> offices/healthy homes/disasterrecovery

<u>Homeowner's and Renter's Guide to Mold Clean-Up After a Disaster</u> – Guidance on clean-up after flooding to safely remove mold: https://www.cdc.gov/mold/cleanup-guide.html

<u>Dealing with Debris and Damaged Buildings</u> – View topics on hazards you may find when you return to your home or business after a disaster. Learn how to safely handle different hazards. This may include structurally unsound buildings and chemical spills: <a href="https://www.epa.gov/natural-disasters/dealing-debris-and-damaged-buildings">https://www.epa.gov/natural-disasters/dealing-debris-and-damaged-buildings</a>

<u>Flood Clean-up and the Air in Your Home</u> – Learn how to properly clean up after a flood and about the air quality and health hazards of mold. Find out what you should wear and the equipment you need to have to clean safely: <a href="https://www.epa.gov/mold/flood-cleanup-and-air-your-home-booklet">https://www.epa.gov/mold/flood-cleanup-and-air-your-home-booklet</a>

<u>Saving Family Treasures</u> – Find guidelines on how to care for materials affected by a disaster. Things like paper records, books, photos, film and magnetic media such as audio, video and computer disks: <a href="http://www.archives.gov/preservation/disaster-response/guidelines.html">http://www.archives.gov/preservation/disaster-response/guidelines.html</a>

# CLOTHING and FURNITURE

# **RESPONDING ORGANIZATIONS:**

<u>The Salvation Army</u> – Provides emotional & spiritual care to disaster survivors. The Salvation Army can also assist with replacing furniture or clothing.

Ocean County residents call: 908-851-9300 (utility assistance also available)

Passaic County residents call: 973-790-4817

#### CRISIS SUPPORT AND DISASTER EMOTIONAL WELLNESS

# **RESPONDING ORGANIZATIONS:**

Disaster Distress Helpline - Trained crisis counselors are available 24/7/365 at 800-985-5990 or text TalkWithUs to 66746

<u>The Salvation Army</u> – Provides emotional & spiritual care to disaster survivors. The Salvation Army can also assist with replacing furniture or clothing.

Ocean County residents call: 908-851-9300 (utility assistance also available)

Passaic County residents call: 973-790-4817

<u>St. Paul's United Methodist Church of Brick</u> – Providing emotional and spiritual care to those affected by recent flooding. Call Pastor Darby at 732-458-2080.

#### **RESOURCES:**

<u>Coping with a Disaster or Traumatic Event</u> – The effects of a traumatic event can last a long time. Find resources that can help you, including crisis hotlines and information for individuals, families and schools. Learn the effects of stress as well as how to cope with different types of emergencies: <a href="https://emergency.cdc.gov/coping/index.asp">https://emergency.cdc.gov/coping/index.asp</a>

<u>Coping with Disaster</u> – It's normal for anyone to experience a range of feelings and show signs of stress after a disaster. Learn how adults and children may react differently. Learn the different signs of disaster-related stress, how to ease them and when to seek help: <a href="http://www.fema.gov/coping-disaster">http://www.fema.gov/coping-disaster</a>

<u>Coping with Traumatic Events</u> – Find resources to help you cope with a traumatic event and get information about <u>Post-Traumatic Stress Disorder (PTSD)</u>. There are also two short videos about research on traumatic stress: http://www.nimh.nih.gov/health/topics/copi<u>ng-with-traumatic-events/index.shtml</u>

#### **DOCUMENTS**

#### **RESOURCES:**

<u>Emergency Salvage of Flood Damaged Family Papers</u> – Get tips on how to care for papers damaged by a flood, including books, documents, photos, negatives and movie film. Get information about mold as well as cleaning and drying and air drying tips: <a href="http://www.archives.gov/preservation/conservation/flood-damage.html">http://www.archives.gov/preservation/conservation/flood-damage.html</a>

Replace U.S. Currency – Find out how to submit a claim for damaged or mutilated currency. There's information for both paper notes and coins. You can also learn more about what <u>damaged currency</u> is and see examples: <a href="http://www.bep.gov/submitaclaim.html">http://www.bep.gov/submitaclaim.html</a>

Replace U.S. Savings Bonds – Learn how you can replace lost or destroyed paper savings bonds through TreasuryDirect. Bonds are now only reissued or replaced in electronic form, but you can ask to have them cashed; the site has all of the details: http://www.treasurydirect.gov/indiv/research/indepth/ebonds/res e bonds eereplace.htm

Replace Your Vital Documents – Browse a list of sites where you can get everything from your Social Security card to your passport replaced. Find guidance for things like birth certificates, Medicare cards, green cards, tax returns and even school records: http://www.usa.gov/Citizen/Topics/Family-Issues/Vital-Docs.shtml

<u>New Jersey Vital Statistics</u> – Order birth, marriage, domestic partnership, civil union, and death certificates. Call 1-609-292-4087 or visit: <a href="https://www.state.nj.us/health/vital/index.shtml">https://www.state.nj.us/health/vital/index.shtml</a>

#### **FINANCIAL ASSISTANCE**

## **RESPONDING ORGANIZATIONS:**

<u>Disaster Services Corporation - St. Vincent DePaul</u> - Affected households in need of financial assistance can email: <u>apluchino@svdpdisasster.org</u> to be connected with the local conference that may be able to provide support.

## **RESOURCES:**

<u>Recovering Financially</u> – View steps you can take to handle insurance claims, cash flow, bills and debt after a disaster. There's also a list of vital documents with details on where you can get them replaced: <a href="http://www.redcross.org/find-help/disaster-recovery/recovering-financially">http://www.redcross.org/find-help/disaster-recovery/recovering-financially</a>

#### **FRAUD**

# **RESOURCES:**

<u>National Center for Disaster Fraud</u> – Report fraud through the National Center for Disaster Fraud at (866) 720-5721 or via email at disaster@leo.gov.

<u>New Jersey Division of Consumer Affairs</u> – Provides guidance and information on vetting contractors and avoiding fraud and scams. Questions or reports of fraud, call: 1-800-242-5846 or visit: <a href="https://www.njconsurmeraffairs.gov">www.njconsurmeraffairs.gov</a>

# **LEGAL SERVICES**

#### **RESPONDING ORGANIZATIONS:**

<u>Legal Services of New Jersey</u> – Individuals with legal issues can contact LSNJ to determine eligibility for services. All circumstances are considered when determining eligibility. The person with the legal issue should contact LSNJ directly. Call: 1-888-576-5529, Monday through Friday from 8:00 a.m. - 5:30 p.m., or apply online at www.lsnjlawhotline.org.

<u>Volunteer Lawyers for Justice</u> – Providing legal assistance and support to eligible households. Call 973-645-1955.

#### REBUILDING and REBUILDING STRONGER, SAFER and GREENER

## **RESOURCES:**

<u>Safer, Stronger, Protected Homes and Communities</u> – Find a list of resources to help home- and business owners rebuild and prevent future damage from different hazards. You can learn about what mitigation is and why it matters: <a href="https://www.fema.gov/safer-stronger-protected-homes-communities">https://www.fema.gov/safer-stronger-protected-homes-communities</a>

<u>Building Codes Toolkit</u> – Get guidance and tools on building codes that anyone can use. The guidance is based on best practices and input from field experts and FEMA standards: <a href="http://www.fema.gov/building-codes-toolkit">http://www.fema.gov/building-codes-toolkit</a>

<u>PVWatts Calculator</u> – Use this National Renewable Energy Laboratory (NREL) tool to estimate grid-connected photovoltaic (PV) energy production and cost. These details can help you decide if solar energy is right for your home or business: <a href="http://pvwatts.nrel.gov">http://pvwatts.nrel.gov</a>

<u>Energy Star Products</u> – Get a list of all products that have an Energy Star rating, which indicates a high level of energy efficiency. You can get details on each product that may include an overview, specifications and a buying guide. Some products may also show a link to find and compare products: <a href="https://www.energystar.gov/products">https://www.energystar.gov/products</a>