When the pandemic hit, most workplaces closed. NJ 211 stayed open, expanded and handled more than twice the normal volume of calls for assistance.

199,977
Connected to Help

1. Public Health
2. Temporary Financial Assistance
3. Food
4. Housing
5. Unemployment Benefits

Top Needs

4.1 Million
COVID-19
Text Alerts
to 121,504
Subscribers

Expanding Our Reach
to 298,987

36%
Increase
in Staff

80%
Equipped to
Work Remotely

17
Newly Trained
Volunteers

How?

Our response to this pandemic is made possible through the ongoing support of the United Ways of New Jersey and our state and county partners. Thank you for helping us to help so many.