







# New Jersey's Connection to Community Resources

## NJ 2-1-1 Partnership

				
<b>Call/Text</b>	<a href="http://www.nj211.org">www.nj211.org</a>	<b>E-Mail &amp; Social Media</b>	<b>Call Specialists</b>	<b>Reports</b>
Statewide Free Confidential 24/7/365	Online search & chat; targeted resource pages; Agency pages	Convenient information sharing	Trained and compassionate staff; Available 24/7	Detailed demographics: needs, and unmet needs




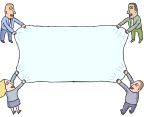
## NJ 2-1-1 Provides the Essential Connection

United Ways throughout the state, government agencies, emergency management and non-profit organizations alike have chosen to partner with NJ 2-1-1 because we know how to work closely with them to spread their vital message. As our reputation grows New Jersey residents are turning to NJ 2-1-1 for information about

- housing
- financial assistance
- food
- healthcare
- utility assistance
- emergency preparedness
- response and recovery and so much more.

***With one call or click, NJ 2-1-1 puts people in need of assistance, in-touch with those who can help.***

## Here's How NJ 2-1-1 Helps

	<b>Basic Needs</b> – NJ 2-1-1 puts people in need of assistance in touch with those who can help. Our database has information on the agencies and services that help struggling residents find food, housing, clothing, heat, healthcare, and more. Our website resource pages educate people about New Jersey's health and human service system.
	<b>Specialized Needs</b> – We listen carefully to our callers to understand their special needs and respond by providing appropriate resources dedicated to meeting the needs of senior citizens, people with disabilities, veterans, and other groups as well as the programs that were implemented to address specific needs like foreclosure, utility assistance, kinship guardianship, tax assistance, etc.
	<b>Emergency Management</b> – When disaster strikes, NJ 2-1-1 is ready to respond. We work closely with the NJ Office of Emergency Management and NJ VOAD (Volunteer Organizations Active in Disaster). NJ 2-1-1 provides an easy way for the state to communicate its emergency response and recovery plan to the public including evacuation routes, temporary shelters and food distribution sites, volunteer opportunities, and recovery assistance without overburdening the 9-1-1 system in NJ.
	<b>Public Health</b> – NJ 2-1-1 is poised to disperse timely information regarding seasonal and emergency public health announcements. Our call specialists will provide unified messaging from Public Health officials so that callers are informed and have the resources necessary to get medical help, if needed.

## Contact NJ 2-1-1

For more information or to schedule a visit to our call center contact executive director, Melissa Acree at:  
973.887.4618  
[macree@nj211.org](mailto:macree@nj211.org)

