NOW IS THE TIME TO PREPARE FOR STORMS

The warmer weather means the time for summer storms is just around the corner. We encourage you to use the information provided below and take steps to prepare yourself and others by being “weather-ready” in the face of storms.

Before a Storm Strikes

Assemble an emergency storm kit with bottled water, non-perishable foods, blankets, flashlights and extra batteries, a first-aid kit and hand tools. Be sure to stock prescriptions, special medical or infant supplies and other essentials. Then, develop and practice an emergency plan with everyone in your household.

Make these ideas part of your routine if severe weather is approaching:

- Fill your tub if your water supply depends on electricity
- Charge cell phones and mobile devices
- Protect and unplug electronics
- Ensure your Atlantic City Electric contact information is up to date, by calling 1-800-642-3780
- Download our mobile app at atlanticcityelectric.com/mobileapp or from your app store

If Power Goes Out

Restoring power safely takes time. Follow these steps to minimize the effect of an outage on your home:

- Unplug or turn off TVs, appliances and lights, keeping one lamp switched on so you know when power has been restored
- Drink plenty of water and avoid overheating
- Keep freezer and refrigerator doors shut
- Close shades or curtains to keep rooms cooler
- Never run a generator indoors, including inside a garage or carport – a generator should always be located outdoors in a well ventilated area away from doors and windows
- When conditions are safe, check on elderly or home-bound neighbors who may be vulnerable to heat stress

If You Rely on Emergency or Life-Support Equipment

Our Emergency Medical Equipment Notification Program can provide advance notice of scheduled outages and severe storms if you rely on life-support equipment such as respirators or kidney dialysis machines. Call 1-800-642-3780 or visit atlanticcityelectric.com/EMENP to learn more.

FOCUS ON: SPRINGTIME SAFETY

April is National Safe Digging Month.
You probably live and work around a variety of utility lines and equipment buried just a few feet underground. Before beginning any project involving digging, call 8-1-1 to have underground lines marked for free and to help ensure a smart start to your project. Or visit nj1-call.org to learn more.

Stay Safe. Dig Smart. It’s not just a good idea it’s the law.
GET HELP WITH YOUR ENERGY BILLS

We want to share a few options that can help you minimize these impacts on your electric utility bill by helping you prepare for and manage your bills through flexible payment options and assistance programs.

Options include:

■ **Budget Billing:** You can avoid seasonal peaks in your electric bills by dividing your payments evenly over the course of the entire year. This plan makes it easier for you to budget and pay your energy bill each month, because you'll know your regular payment amount.

■ **Special Payment Arrangements:** We offer a variety of payment arrangements for customers who may be experiencing financial conditions that make it difficult to keep their accounts current.

■ **Extended Payment Date Plan:** If your main source of household income is from government or other low-income entitlement programs, you may qualify for a regular extension of your bill due date without incurring a late charge.

Call 1-800-642-3780 or visit atlanticcityelectric.com for additional information about the options noted above.

Some federal and state energy assistance programs are also available for eligible New Jersey residents who may need assistance paying their utility bills.

**State-Specific Energy Assistance Programs**

**Low Income Home Energy Assistance Program (LIHEAP)** is administered by the New Jersey Department of Community Affairs and assists residents in paying for heating costs and certain medically necessary cooling expenses. Applications are accepted during the program year, October 1 - May 31. For more information, call 1-800-510-3102 or visit energyassistance.nj.gov.

The **Universal Service Fund (USF)** helps ensure energy bills are more affordable for eligible customers. Call 1-800-510-3102 or visit energyassistance.nj.gov for details.

The **TRUE Program**, funded by the Board of Public Utilities (BPU), is an annual assistance program designed to help low- to moderate-income households across the state of New Jersey who are experiencing economic hardship and struggling to pay their electric and natural gas bills. For more information, call 1-732-982-8710 or visit njpoweron.org.

For more information about energy assistance programs, visit atlanticcityelectric.com/energyassistance.

**GIVE THE GIFT OF ENERGY**

A comfortable home is truly a gift – and a gift that we can help you share with someone special.

Our Gift of Energy program is a thoughtful way to help your family members, friends or neighbors with their energy bills. Here's how it works: Visit atlanticcityelectric.com/gift and make a payment on that person’s account and receive a free greeting card to send to the recipient, compliments of Atlantic City Electric.

You can purchase a Gift of Energy for an Atlantic City Electric customer at any time during the year.